

**FCC Form 481 - Carrier Annual Reporting
Data Collection Form**FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	619001
<015>	Study Area Name	GCI COMMUNICATIONS CORP. - CL
<020>	Program Year	2017
<030>	Contact Name: Person USAC should contact with questions about this data	Chris Nierman
<035>	Contact Telephone Number: Number of the person identified in data line <030>	2024578815 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	CNierman@gci.com
	Form Type	54.313 and 54.422

**(100) Service Quality Improvement Reporting
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

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<110>	Has your company received its ETC certification from the FCC?	(yes / no)	<input type="radio"/> <input checked="" type="radio"/>
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no)	<input type="radio"/> <input type="radio"/>

If your answer to Line <111> is yes, please file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

Name of Attached Document

Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

- <113> Maps detailing progress towards meeting plan targets
- <114> Report how much universal service (USF) support was received
- <115> How much (USF) was used to improve service quality and how support was used to improve service quality
- <116> How much (USF) was used to improve service coverage and how support was used to improve service coverage
- <117> How much (USF) was used to improve service capacity and how support was used to improve service capacity
- <118> Provide an explanation of network improvement targets not met in the prior calendar year.

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Yes

-- See attached worksheet --

**(300) Unfulfilled Service Request
Data Collection Form**FCC Form 481
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<300> Unfulfilled service request (voice)

0

<310> Detail on attempts (voice)

Name of Attached Document

<320> Unfulfilled service request (broadband)

<330> Detail on attempts (broadband)

Name of Attached Document

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<039>	Contact Email Address - Email Address of person identified in data line <030>	CNierman@gci.com
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize. Offered only fixed voice	
<410>	Complaints per 1000 customers for fixed voice	0 . 013
<420>	Complaints per 1000 customers for mobile voice	
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	
<440>	Complaints per 1000 customers for fixed broadband	
<450>	Complaints per 1000 customers for mobile broadband	

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<039>	Contact Email Address - Email Address of person identified in data line <030>	CNierman@gci.com
<500>	Certify compliance with applicable service quality standards and consumer protection rules	Yes
619001AK510.pdf		
<510>	Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance	

(600) Functionality in Emergency Situations Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<039>	Contact Email Address - Email Address of person identified in data line <030>	CNierman@gci.com
<600>	Certify compliance regarding ability to function in emergency situations	Yes
<610>	Descriptive document for Functionality in Emergency Situations	619001AK610.pdf

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<701>	Residential Local Service Charge Effective Date	1/1/2016
<702>	Single State-wide Residential Local Service Charge	

[illegible]

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[illegible]

**(800) Operating Companies
Data Collection Form**

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<039>	Contact Email Address - Email Address of person identified in data line <030>	CNierman@gci.com
<810>	Reporting Carrier	GCI Communication Corp.
<811>	Holding Company	GCI Holdings, Inc.
<812>	Operating Company	n/a

[illegible]

**(900) Tribal Lands Reporting
Data Collection Form**

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<039>	Contact Email Address - Email Address of person identified in data line <030>	CNierman@gci.com

 <900> Does the filing entity offer tribal land services? (Y/N) Yes

The list will be attached to the Engagement Obligation pdf as it exceeds teh 1000 character limit.

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

619001AK920.pdf

Name of Attached Document

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select Yes or No or Not Applicable
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes

**(1000) Voice and Broadband Service Rate Comparability
Data Collection Form**

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<1000> Voice services rate comparability certification Yes

<1010> Attach detailed description for voice services rate
comparability compliance

619001AK1010.pdf

 Name of Attached Document

<1020> Broadband comparability certification

<1030> Attach detailed description for broadband
comparability compliance

 Name of Attached Document

**(1100) No Terrestrial Backhaul Reporting
Data Collection Form**

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<1100> Certify whether terrestrial backhaul options exist (Y/N)

Yes

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form

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<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

<1220> Link to Public Website

HTTP <http://www.gci.com/wireless/plans/lifeline>

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- | | |
|--|-------------------------------------|
| <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, | <input checked="" type="checkbox"/> |
| <1222> Details on the number of minutes provided as part of the plan, | <input checked="" type="checkbox"/> |
| <1223> Additional charges for toll calls, and rates for each such plan. | <input checked="" type="checkbox"/> |

(2000) Price Cap Carrier Additional Documentation

FCC Form 481

Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0819

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

July 2013

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Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

- <2010> 2nd Year Certification 47 CFR § 54.313(b)(1)(i) - Note that for the July 1 2016 certification, this applies to Round 2 recipients of Incremental Support
- <2011> 3rd Year Certification 47 CFR § 54.313(b)(1)(ii) - Note that for the July 1 2016 certification, this applies to Round 1 recipients of Incremental Support
- <2022> Recipient certifies, representing year two after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.
- <2023> The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year two - 54.313(b)(2)(ii). Round 2 recipients only.
- <2024A> Round 2 Recipient of Incremental Support?
- <2024B> Attach list of census blocks indicating where funding was spent in year two - 54.313(b)(2)(ii). Round 2 recipients only.
- <2025A> Round 1 or Round 2 Recipient of Incremental Support?
- <2025B> Attach geocoded Information for Phase I milestone reports (Round 1 for year three and Round 2 for year two) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-
- <2015> 2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)

Name of Attached Document Listing
Required Information

Name of Attached Document Listing
Required Information

(2000) Price Cap Carrier Additional Documentation (Continued)

FCC Form 481

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Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

July 2013

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016> Certification support used to build broadband

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017A> Connect America Fund Phase II recipient?

<2017B> Attach information for Phase II - 54.313(e)(1) - list of geocoded locations already meeting the 54.309 public interest obligations at the end of calendar year 2015 and total amount of Phase II support, if any, the price

Name of Attached Document Listing
Required Information

cap carrier used for capital expenditures in 2015.

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(2)(ii)

Name of Attached Document Listing
Required Information

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(2)(v)

<2020> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 40% of its supported locations in the state on December 31, 2017 - 54.313(e)(3)

<2021> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 60% of its supported locations in the state on December 31, 2018 - 54.313(e)(4)

<2026> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 80% of its supported locations in the state on December 31, 2019 - 54.313(e)(5)

<2027> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 100% of its supported locations in the state on December 31, 2020 - 54.313(e)(6)

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Complete the items below to note compliance with five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)	
(3010A)	Milestone Certification {47 CFR § 54.313(f)(1)(i)}	
(3010B)	Please Provide Attachment	Name of Attached Document Listing Required Information
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	
(3012B)	Please Provide Attachment	Name of Attached Document Listing Required Information
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No) <input type="radio"/> <input type="radio"/>
(3014)	If yes, does your company file the RUS annual report	(Yes/No) <input type="radio"/> <input type="radio"/>
	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:	
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)	<input type="checkbox"/>
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No) <input type="radio"/> <input type="radio"/>
	If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:	
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers	<input type="checkbox"/>
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.	<input type="checkbox"/>
	If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:	
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers	<input type="checkbox"/>
(3023)	Underlying information subjected to a review by an independent certified public accountant	<input type="checkbox"/>
(3024)	Underlying information subjected to an officer certification.	<input type="checkbox"/>
(3025)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information

(3005) Rate Of Return Carrier Additional Documentation (Continued)

FCC Form 481

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Financial Data Summary

(3027) Revenue

(3028) Operating Expenses

(3029) Net Income

(3030) Telephone Plant In Service(TPIS)

(3031) Total Assets

(3032) Total Debt

(3033) Total Equity

(3034) Dividends

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4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission’s public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.

Name of Attached Document Listing Required Information

Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.

Name of Attached Document Listing Required Information

4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area.

Name of Attached Document Listing Required Information

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier: GCI COMMUNICATIONS CORP. - CL	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 07/01/2016
Printed name of Authorized Officer: Lynda Tarbath	
Title or position of Authorized Officer: VP, CAO	
Telephone number of Authorized Officer: 9078685638 ext.	
Study Area Code of Reporting Carrier: 619001	Filing Due Date for this form: 07/01/2016
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

**Certification - Agent / Carrier
Data Collection Form**

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TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	
Name of Authorized Agent Firm:	
Signature of Authorized Agent or Employee of Agent:	Date: 07/01/2016
Name of Authorized Agent Employee:	
Title or position of Authorized Agent or Employee of Agent:	
Telephone number of Authorized Agent or Employee of Agent:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments

(200) Service Outage Reporting (Voice)**Data Collection Form**

FCC Form 481

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July 2013

<010>	Study Area Code	619001
<015>	Study Area Name	GCI COMMUNICATIONS CORP. - CL
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Chris Nierman
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024578815 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	CNierman@gci.com

<210> For the prior calendar year, were there any reportable voice service outages?

Yes

<220>

<a>	<b1>	<b2>	<b3>	<b4>	<c1>	<c2>	<d>	<e>	<f>	<g>	<h>
NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
00-000000	01/05/2015	18:31	01/05/2015	22:06	1000	39844	Yes	911, E911 or NG911 Services only	Yes	Optical amplifier card in the DWDM equipment was replaced.	None at this time.
00-000000	01/29/2015	16:59	01/30/2015	03:28	7583	39844	No	Switch optioning ws corrupted.	Yes	The trunks on the corrupted card were rebuilt and brought back into service.	The call test plan is being re-written
00-000000	03/19/2015	18:14	03/19/2015	21:27	96000	160059	Yes	Cellular,Voice Over LTE (VoLTE)	Yes	The failed rectifiers were replaced and battery plant returned to a full charge.	Facilities engineering is reviewing the DC infrastructure and will be making recommendations.
00-000000	03/19/2015	18:05	03/20/2015	03:18	750	39844	Yes	911, E911 or NG911 Services only	Yes	Technicians identified the failed card and replaced it.	None at this time. Card will be returned to the manufacturer to be analyzed.
00-000000	03/31/2015	18:19	04/01/2015	04:53	100	3419	Yes	Cellular	No	Technican replaced the failed card.	None at this time. Card will be returned to the vendor to determine why it failed.
00-000000	06/08/2015	18:03	06/08/2015	20:48	762	88137	Yes	Voice Over LTE (VoLTE),911, E911 or NG911 Services only	No	Technicians repaired and respliced the cable.	Locates were performed for the contractor.
00-000000	06/08/2015	18:16	06/09/2015	01:46	1835	5027	No	Wireline (including cable) Voice (non-VoIP),Cellular	No	Outside plant cut the burnt section out and spliced in replacement cable.	Engineering request has been submitted to build a diverse fiber path.
00-000000	06/08/2015	18:40	06/09/2015	13:47	317	1347	Yes	911, E911 or NG911 Services only	No	Repairs completed on the satellite dish.	Evaluation of maintenance procedures to possibly determine the fragility of the feedhorn covering.
00-000000	06/08/2015	19:45	06/09/2015	03:24	3916	23868	No	Wireline (including cable) Voice (non-VoIP),Cellular	No	Vendor TAC found a critical component of the database had become corrupted and required rebuilding.	None at this time.
00-000000	07/14/2015	18:25	07/14/2015	19:36	800	15435	Yes	Wireline (including cable) Voice (non-VoIP)	Yes	Vendor will be analyzing the card failure and determine if any actions need taken.	Vendor will be analyzing the card failure and determine if any actions need taken.
00-000000	07/14/2015	18:08	07/15/2015	21:15	721	2790	No	Cellular	No	Card was replaced with a spare.	Card was replaced with a spare.
00-000000	08/26/2015	18:39	08/27/2015	06:38	127	88137	Yes	Voice Over LTE (VoLTE),911, E911 or NG911 Services only	Yes	Cable slack was pulled, fibers respliced and then the cable was re-hung.	None at this time.
00-000000	08/26/2015	18:53	08/26/2015	19:46	150000	150000	No	Wireline (including cable) Voice (non-VoIP),Cellular,Voice Over LTE (VoLTE)	Yes	A failed 10GE interface card was replaced.	Any further steps are pending vendor recommendation.

(200) Service Outage Reporting (Voice)**Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

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NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
00-000000	08/26/2015	18:58	08/27/2015	08:25	226500	226500	No	Wireline (including cable) Voice (non-VoIP), Cellular, Voice Over LTE (VoLTE)	Yes	We are awaiting the report from our third-party vendor.	None at this time.
00-000000	09/11/2015	12:12	09/12/2015	03:18	500	15435	Yes	Wireline (including cable) Voice (non-VoIP), Cellular	Yes	Restoral was accomplished with a temporary ground lay fiber.	Construction crew working with GPS coordinates taken when the cable was installed.
00-000000	09/30/2015	18:00	09/30/2015	21:02	235	22168	Yes	Cellular	No	The erroneous secondary route was removed.	Investigating what procedures and process changes need to be updated and/or strengthened.
00-000000	10/01/2015	18:40	10/02/2015	06:21	331	331	Yes	Wireline (including cable) Voice (non-VoIP)	No	Restoral of power and power cycle of equipment	Need to confirm battery backup for the PIX router
00-000000	10/07/2015	16:37	10/09/2015	12:46	2000	6491	No	Fiber cut.	No	Fiber was re-spliced.	None at this time.
00-000000	10/23/2015	15:28	10/23/2015	18:50	13000	34044	Yes	Wireline (including cable) Voice (non-VoIP), Cellular	Yes	Traffic was moved to an alternate facility. Radio was rebooted and carrying less traffic.	Working with vendor.
00-000000	10/11/2015	23:43	10/22/2015	05:48	16986	39844	Yes	Cellular	Yes	Switch translation was corrected.	911 Trunk Group reports are being pulled and analyzed on a daily basis
00-000000	10/28/2015	22:06	10/31/2015	12:36	30000	30000	Yes	Wireline (including cable) Voice (non-VoIP), Cellular	Yes	Temporary generators until commercial power restored.	None at this time. We are evaluating the feasibility of purchasing additional temporary generators.
00-000000	10/28/2015	22:12	10/29/2015	00:42	13000	34044	Yes	Wireline (including cable) Voice (non-VoIP), Cellular	Yes	The packet microwave radio was power-cycled.	Working with vendor.
00-000000	10/28/2015	22:25	11/03/2015	16:39	500	2790	No	Wireline (including cable) Voice (non-VoIP), Cellular	No	This outage was resolved by moving services to an unbroken strand of fiber.	Damage to the cable will be analyzed
00-000000	11/19/2015	16:32	08/14/2016	00:32	9193	34044	Yes	Cellular	Yes	Switch translations were modified to allow 911 calls to process properly.	Test call plan modified. Develop alarming and monitoring of 911 call completion.
00-000000	10/28/2015	21:50	10/29/2015	07:29	226500	226500	No	Wireline (including cable) Voice (non-VoIP), Cellular, Voice Over LTE (VoLTE)	Yes	Vendor corrected the configuration issue.	Vendor procedures changed.
00-000000	12/13/2015	23:52	12/14/2015	02:39	2500	10991	No	Cellular	Yes	Failed card was replaced.	The failed card has been replaced and protection paths have been built for all traffic.

(700) Price Offerings including Voice Rate Data Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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July 2013

<701>	Residential Local Service Charge Effective Date	1/1/2016
<702>	Single State-wide Residential Local Service Charge	

[illegible]

(800) Operating Companies Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	CNierman@gci.com
<810>	Reporting Carrier	GCI Communication Corp.
<811>	Holding Company	GCI Holdings, Inc.
<812>	Operating Company	n/a

[illegible]

GCI Communication Corp.

SAC: 619001

Form 481: (500) *Service Quality Standards & Consumer Protection Rules Compliance*

GCI hereby certifies that it complies with 3 AAC 53.450 regarding consumer protection and service quality standards as adopted by the Regulatory Commission of Alaska, as well as almost all provisions of the CTIA Consumer Code for Wireless Service.

/s/ Chris Nierman

Chris Nierman

Senior Counsel, Federal Affairs

General Communication, Inc.

1350 I Street, N.W., Suite 1260

Washington, DC 20005

(202) 457-8815

GCI Communication Corp.

SAC: 619001

Form 481: (600) *Functionality in Emergency Situations*

Pursuant to the Commission's rules in 47 CFR §§ 54.313(a)(6) and 54.422(b)(4), General Communication, Inc. ("GCI") hereby certifies its ability to remain functional in emergency situations through the following measures:

- I. GCI has a reasonable amount of back-up power to ensure functionality without an external power source:
 - A. GCI has an active battery plant maintenance and replacement program to ensure a minimum of eight hours of battery backup.
 - B. GCI has portable generators stationed in communities with known commercial power issues and also has supplemental generators stationed at hub communities that are available for dispatch as needed.
- II. GCI is able to reroute traffic around damaged facilities in locations where there is more than one interexchange carrier ("IXC"). GCI can also deploy portable ku VSAT terminals to restore services in the event of a damaged facility where a second IXC is not available.
- III. GCI is capable of managing traffic spikes resulting from emergency situations, because it designs trunk groups with a maximum of 1 blocked call per one hundred calls during the yearly busy hour.

/s/ Chris Nierman

Chris Nierman

Senior Counsel, Federal Affairs

General Communication, Inc.

1350 I Street, N.W., Suite 1260

Washington, DC 20005

(202) 457-8815

GCI Communication Corp.

SAC: 619001

Form 481: (1000) *Voice Services Rate Comparability*

GCI hereby certifies that it complies with requirements set out in 47 CFR § 54.313(a)(10)¹ regarding pricing of voice services as follows:

The mobile voice services pricing offered by GCI is no more than two standard deviations (\$41.07) above the national urban rate (\$21.93) for voice service as specified in the April 5, 2016 public notice issued by the Wireline Competition Bureau and the Wireless Telecommunications Bureau.

/s/ Chris Nierman

Chris Nierman

Senior Counsel, Federal Affairs

General Communication, Inc.

1350 I Street, N.W., Suite 1260

Washington, DC 20005

(202) 457-8815

¹ 47 CFR § 54.313(a)(10) reads: *Beginning July 1, 2013*. A letter certifying that the pricing of the company's voice services is no more than two standard deviations above the applicable national average urban rate for voice service, as specified in the most recent public notice issued by the Wireline Competition Bureau and Wireless Telecommunications Bureau[.]